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## VA BENEFITS – GENERAL INFORMATION & FREQUENTLY ASKED QUESTIONS

- Each term you must complete an enrollment certification request form.
- All classes must be part of your approved program plan(s), excessive elective credits cannot be certified.
- If a change in enrollment occurs in any way, it is your responsibility to notify FVTC. School Certifying Officials (SCO) of those changes. i.e., drop, add or swap courses.
- A debt may incur with a change in enrollment.
- Do I have to verify my attendance to the VA every month?



**CHAPTER 30 AND CHAPTER 1606** students must verify attendance on the last day of the month or after to receive their pay.

**VA VERIFICATION CONTACT INFO:** 1-877-823-2378 or <https://www.gibill.va.gov/wave>.

**CHAPTER 35** students will be contacted by the VA directly if verification is needed.

### **CAN I APPLY FOR FINANCIAL AID IF I AM USING MY VA BENEFITS?**

Yes, we encourage all our VA benefit students to apply. For more information about Financial Aid contact Student Financial Services, Room E118 – Appleton Campus.

### **IS THERE HELP IF I AM HAVING PROBLEMS WITH MY GRADES OR TEACHERS?**

Please see the Veterans Support-Academic & Resource Advisor, Bill Trombley.

*Do not drop classes without talking to one of the SCOs first about the implications to your VA benefits.*

### **I NEED HELP WITH BOOKS, TOOLS OR OTHER EQUIPMENT FOR SCHOOL. IS THERE ANY ASSISTANCE BESIDES MY VETERANS BENEFITS?**

Please contact the Veterans Support-Academic & Resource Advisor, Bill Trombley or an SCO. There are resources within both the school and the community for assistance.

### **MY CAR BROKE OR I CANNOT PAY RENT, IS THERE ANY ASSISTANCE FOR VETERANS?**

Please see the Veterans Support-Academic & Resource Advisor, Bill Trombley or an SCO. There are resources for assistance within both the school and the community.

### **WHAT IF I HAVE QUESTIONS ABOUT MY VA PAY?**

Regarding status updates, payments and debt. Contact the VA at 1-888-442-4551.

### **VETERANS RESOURCE CENTER HOURS AND CONTACT INFORMATION**

**Location:** Veterans Resource Center, Room E119, Appleton Campus

**Hours:** Monday through Thursday: 8 a.m.- 6 p.m., Friday: 8 a.m.-4 p.m.

**Phone:** 920-735-5651 or **Email:** [veterans@fvtc.edu](mailto:veterans@fvtc.edu)

**Jeremy Hanson, SCO:** 920-735-5676 or [hansonje@fvtc.edu](mailto:hansonje@fvtc.edu)

**Nancy Taylor-Sowatzke, SCO:** 920-735-5712 or [taylorso@fvtc.edu](mailto:taylorso@fvtc.edu)

**Bill Trombley, Academic & Resource Advisor:** 920-735-4853 or [trombley@fvtc.edu](mailto:trombley@fvtc.edu)