




# Right Care, Right Time Guide

Location	 Health Concern	 Hours
<b>Campus Care Clinic (for benefit eligible employees and eligible enrolled students)</b>  \$	<ul style="list-style-type: none"> <li>• Preventative care &amp; Immunizations</li> <li>• Health screenings</li> <li>• Acute care **</li> <li>• Chronic disease management ***</li> <li>• Nicotine cessation</li> <li>• Basic mental health like depression and anxiety</li> <li>• Routine Medical labs and rapid screen diagnostic labs *</li> </ul>	For hours and eligibility scan the code below or visit <a href="http://prevea.com/fvtc">prevea.com/fvtc</a>  
<b>Virtual Care</b>  \$	<ul style="list-style-type: none"> <li>• COVID-19, respiratory infections, and allergies</li> <li>• Eye and mouth problems</li> <li>• Insect bites</li> <li>• Sexual health</li> <li>• Skin and nail problems</li> <li>• Stomach problems</li> <li>• Women’s health</li> </ul>	Accessible 24/7 Providers respond Monday through Friday 8 a.m. - 8 p.m., Saturday through Sunday 8 a.m. - 4 p.m
<b>Urgent Care</b> \$\$	<ul style="list-style-type: none"> <li>• Acute care **</li> </ul>	When your Health & Wellness center is closed
<b>Primary Care Provider</b>  \$\$	<ul style="list-style-type: none"> <li>• Preventative care &amp; Immunizations</li> <li>• Health screenings</li> <li>• Acute care **</li> <li>• Chronic disease management</li> <li>• Nicotine cessation</li> <li>• Basic mental health like depression and anxiety</li> <li>• Routine Medical labs *</li> </ul>	Within clinical hours of operation
<b>Emergency Room Or Dial “911”</b>  \$\$\$	<ul style="list-style-type: none"> <li>• Chest pain</li> <li>• Loss of consciousness</li> <li>• Poisoning</li> <li>• Seizures</li> <li>• Severe burns</li> <li>• Severe pain</li> <li>• Severe broken bones</li> <li>• Shortness of Breath</li> <li>• Sudden paralysis or slurred speech</li> </ul>	24/7

\* Rapid strep, urinalysis, pregnancy, and blood glucose

\*\* Allergies, stings, minor burns and sunburn, coughs and colds, ear pain, flu, headache, non-surgical fractures and musculoskeletal care, lacerations without profuse bleeding, pink eye/stye, sinus infections, skin infections, sore throat, and UTI/bladder infections

\*\*\* High blood pressure and cholesterol, diabetes, COPD, asthma, and thyroid problems