

IT - Computer Support Specialist

101543

Associate in Applied Science Degree

	Class of 2018 6 Months After Graduation	Class of 2013 6 Months After Graduation	Class of 2013 5 Years After Graduation
Total Number of Graduates	21	26	26
Number Responding	15	19	17
Total Employed	9	15	15
Percent Employed***	82%	88%	100%
Related Employment	7	9	7
Unrelated Employment	2	6	8
Seeking Employment	2	2	-
Not in Labor Market/Student	4	2	2
Employed in the District	8 of 9	12 of 15	11 of 15
Median Annual Salary	32,323	29,120	50,000
Average Annual Salary	35,409 (5)	34,249 (7)	49,095 (5)
Range of Annual Salary	27,040 - 47,000	24,960 - 52,000	37,586 - 62,000
Average Hourly Rate	17.02 (5)	16.47 (7)	23.60 (5)
Average Hours Per Week	40 (5)	40 (7)	44 (7)
Employed Full Time	5	7	7
Employed Part Time	2	2	-
Range of Hours Per Week	40 - 41	38 - 40	40 - 50

*** of those available for employment (number responding minus those not in the labor market)
() = number of graduates responding

Note: Similar job postings can be found under the IT - Help Desk Support Specialist Technical Diploma program.

Job listed in Wisconsin TechConnect	Full-time	Part-time
FVTC District (5 counties):	64	26
New North (FVTC 5 counties + 13 Northeast WI counties):	144	44
Wisconsin:	506	170

Actual positions held by 2018 graduates:

- Computer Technician, Link Computing Solutions, Oshkosh, WI
- Data Support Specialist, Navitus Health Solutions, Appleton, WI
- On-site Technician, Appleton Area School District, Appleton, WI
- Personal Computer Technician, Community First Credit Union, Neenah, WI
- Technical Support Associate, Greatland Corporation, Green Bay, WI

Salary and work hours are computed from records of respondents working 35 or more hours per week in a job related to their training. Graduates completing multiple programs in the same academic year are counted under the highest-level award only.